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Thank you for scheduling a live digital tour with a Bozzuto community! Once you have made an appointment with the community, please follow the setup instructions below to get started with the appropriate video chatting software. You will need the email address of your leasing agent and their phone number, which you will find in the instructions emailed to you after booking your appointment.

Tango is our video chatting software of choice. We also support Skype, Facetime and Fring. Not sure about what software to use? No worries. Follow the steps below to download and setup software for your device.

SELECT YOUR DEVICE:

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iPhone/ iPad 2/ Newest iTouch

If you have an iPhone 4 or newer, you can use Facetime, which is already programmed into your phone. All iPhone users can use Skype or Tango. **We recommend using Tango.**

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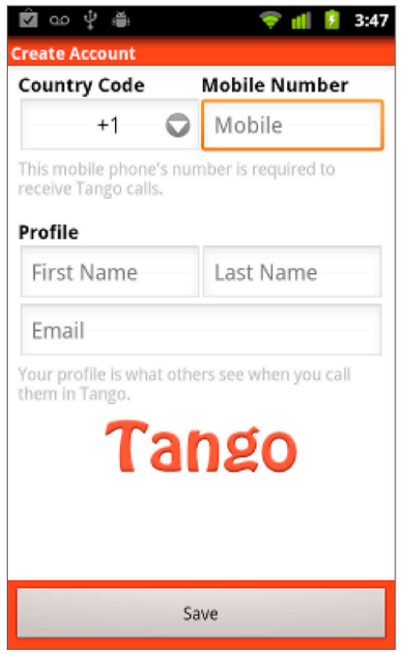
TANGO FOR iOS

INSTRUCTIONS

1. Download Tango App from the Apple App Store for iPhones or iPads.
2. Tango uses your phone's address book to add friends. Please add your leasing agent's phone number and email address to a new contact directly on your phone, so that Tango recognizes the contact information.
3. Once you have added the leasing agent's contact information, open Tango.



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4. Create an account using the same email address and phone number that you used when you scheduled an appointment.
5. Try making a phone call to see how it works, so you're prepared for the tour.
6. Make sure Tango is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.
7. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

If you need additional help with Tango, please visit Tango Support.

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SKYPE FOR iOS

Skype for iPhone, iPad, and iTouch

Note: Skype works over both 3G (the signal your phone gets) and Wi-Fi (the signal that comes from a router). For optimal performance, Wi-Fi connection is best. If you don't know if you're using Wi-Fi, please click here.

INSTRUCTIONS

Please follow the instructions below to download Skype and create a free ID. If you need additional help with Skype, please visit Skype Support.

1. If you currently don't have Skype, you can download it from the Apple App Store for iPhones or iPads. The easiest way to find it is to search within the App Store on your iPhone.
2. Download the Skype to your iPhone. After it downloads, open the application.
3. If you have a Skype account, please log in and skip to the next step. Otherwise, set up a new account by following the instructions on the screen. If you have access to a computer, you can also log in by desktop and use your new screen name to sign in.
4. To create a Skype ID, click **"Create New Account,"** and fill in your name, screen name, password and email. Please use the same name and email you used to schedule an appointment so we can easily find you.

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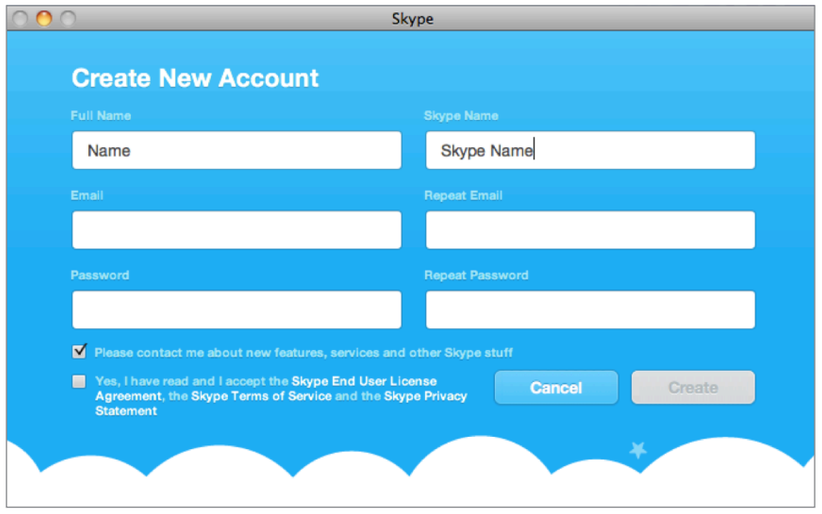
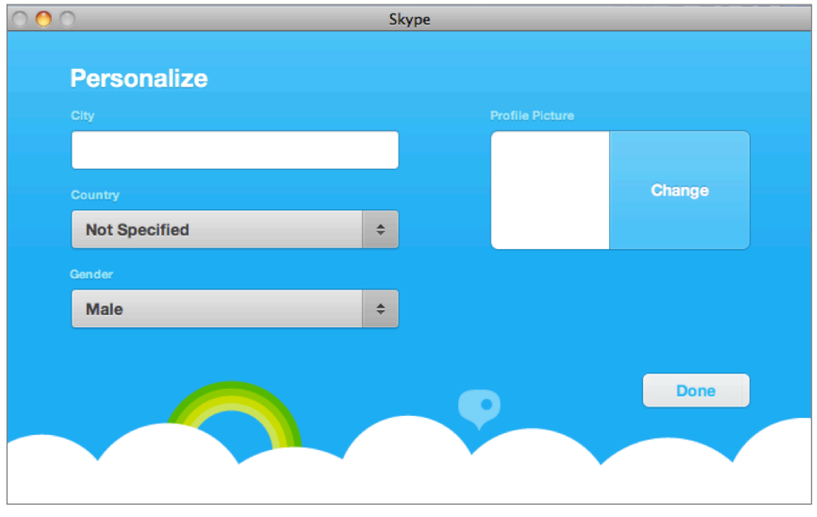
5. Fill in your account name and information.



6. You have the option to add your city, gender and a profile picture, but it's not mandatory for the Bozzuto Digital Tour. When you're ready, click **"Done."**



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7. We will find you by your Skype ID, so please write it down so an agent can easily contact you. Now that you've created a profile, you can add us to your contacts. For more help, click here.
8. Make sure Skype is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.
9. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

If you need additional help with Skype, please visit Skype Support.

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SKYPE FOR iOS

WiFi ON THE IPHONE

Skype works over 3G service, but it will work better over Wi-Fi. Make sure Wi-Fi is turned on for your phone if it does not automatically do so when near a Wi-Fi source.

For the iPhone, you can adjust the Wi-Fi by clicking “Settings” and selecting “Wi-Fi.” If Wi-Fi is off, slide the toggle over to turn it on. You can choose a wireless network from there. For more details, visit this helpful guide.

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SKYPE FOR iOS

ADDING CONTACTS TO SKYPE ON THE IPHONE:

1. Tap **Contacts.**
2. Select the desired group for the contact.
3. Tap the add icon (**+**) in the top right-hand corner of the screen.
4. Choose: **Search Skype Directory, Add Phone Number** or **Import from iPhone/Import from iPod**.

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FACETIME

For iPhone 4 or newer, iPad 2, and the latest iPod Touch

1. Facetime works right out of the box, and it's pre-installed on your device. We will email you with our contact information, so please add us to your contacts.

2. When it's time for your video tour, just find us in **"Contacts"** and click **"Facetime."**

3. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

If you need additional help with Facetime, please visit Facetime Support.

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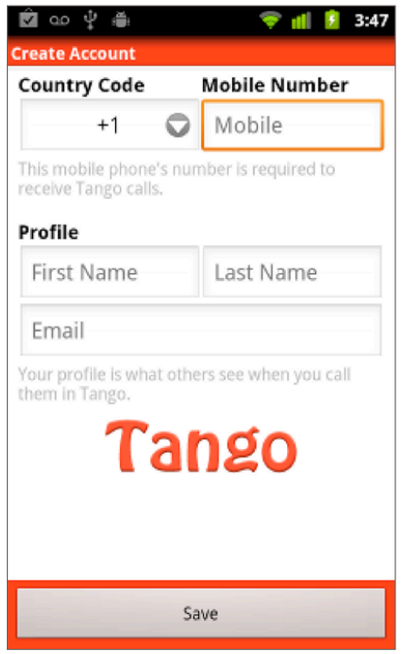
TANGO FOR PC/MAC

INSTRUCTIONS

1. Download Tango for PC/MAC.
2. Tango uses your phone's address book to add friends. Please add your leasing agent's phone number and email address to a new contact directly on your phone, so that Tango recognizes the contact information.
3. Once you have added the leasing agent's contact information, open Tango.



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4. Create an account using the same email address and phone number that you used when you scheduled an appointment.
5. Try making a phone call to see how it works, so you're prepared for the tour.
6. Make sure Tango is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.
7. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

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SKYPE FOR PC/MAC

INSTRUCTIONS

Please follow the instructions below to download Skype and create a free ID. For a PC or Mac, please plug in the Ethernet cord to your computer if possible to ensure the best experience. Direct Internet connection ensures a better signal than Wi-Fi, but either will work.

1. If your Skype hasn't been downloaded to your computer, get Skype for PC or Mac here.
2. Select "**Skype Free,**" and then "**Download Skype**".

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3. Follow the instructions on Skype's website to complete your download.

4. If you have a Skype account please log in. Otherwise, set up a new account.

5. Creating a new Skype account is really easy. click "**Create New Account**," and fill in your name, screen name, password and email. Please use the same name and email you used to schedule an appointment so we can easily find you.

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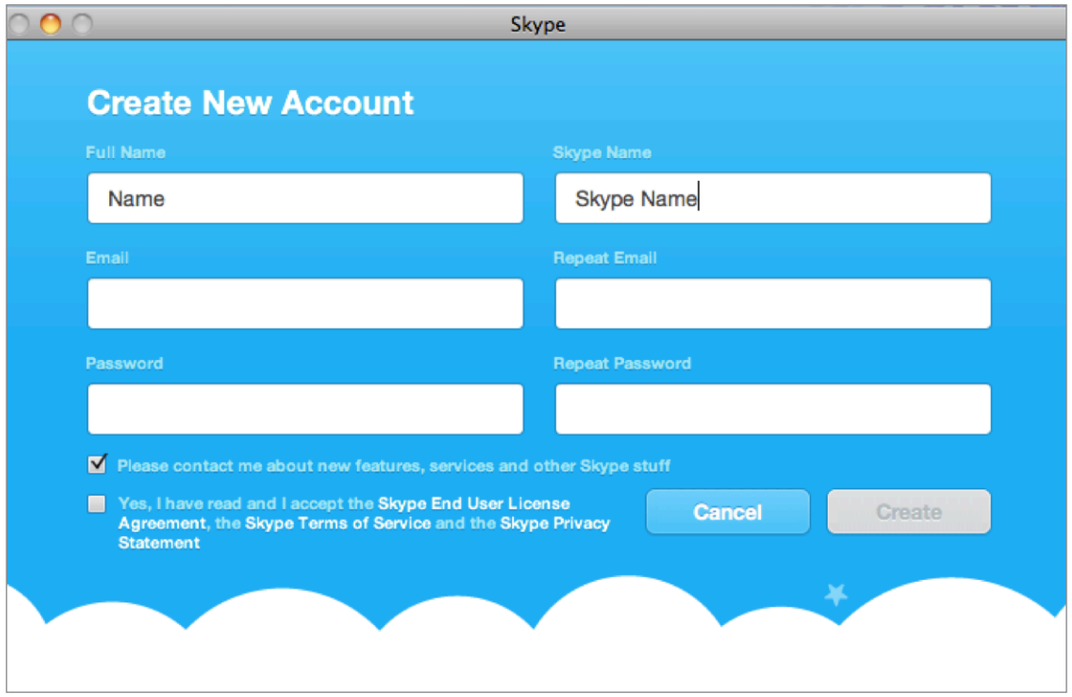
6. Fill in your account name and information..



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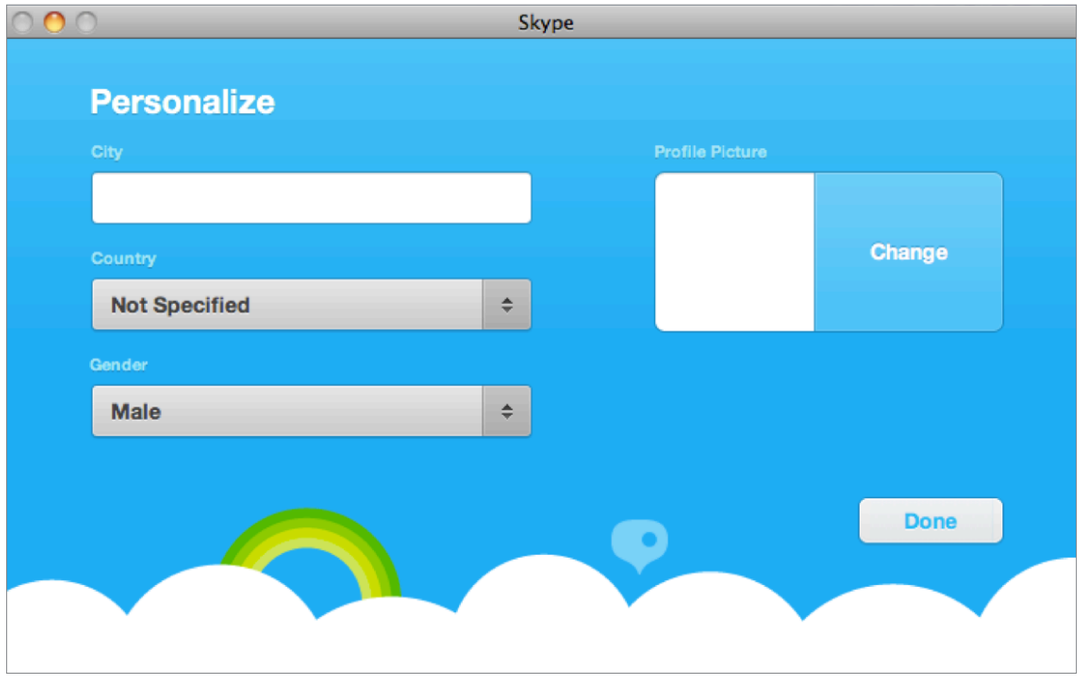
7. You have the option to add your city, gender and a profile picture, but it's not mandatory for the Bozzuto Digital Tour. When you're ready, click "**Done**."



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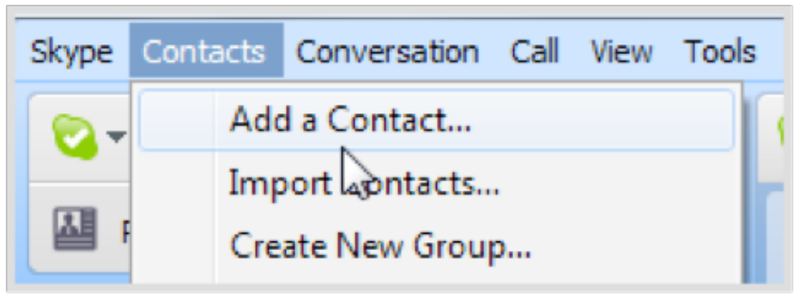
8. You can add us to your contacts by clicking the "**Contacts**" menu at the top, then on "**Add a Contact.**" This will open up a box for you to search the email address of the leasing agent and easily add them.



9. Please write your Skype ID down, so that when our agent emails you he/she can easily find you.

10. Make sure Skype is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.

11. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital

If you need additional help with Skype, please visit Skype Support.

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Android Users

Android users can use Skype, Fring or Tango. We suggest Fring or Tango.

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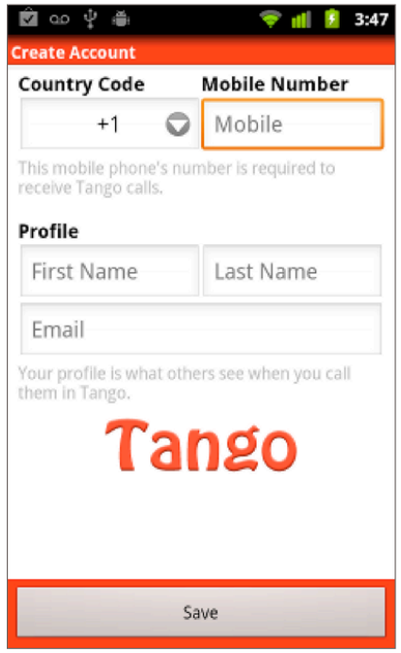
TANGO FOR ANDROID

INSTRUCTIONS

1. Download Tango App from the Android Market.
2. Tango uses your phone's address book to add friends. Please add your leasing agent's phone number and email address to a new contact directly on your phone, so that Tango recognizes the contact information.
3. Once you have added the leasing agent's contact information, open Tango.



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4. Create an account using the same email address and phone number that you used when you scheduled an appointment.

5. Try making a phone call to see how it works, so you're prepared for the tour.

6. Make sure Tango is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.

7. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

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SKYPE FOR ANDROID

Skype for Android

Note: Skype works over both 3G (the signal your phone gets) and Wi-Fi (the signal that comes from a router). For optimal performance, Wi-Fi connection is best. If you don't know if you're using Wi-Fi, please click here.

DOWNLOAD SKYPE

1. Download Skype to your Android phone. The easiest way to do this is to search for Skype in the Android Market, but you can also download the Skype App here and sync it to your phone.
2. Once you've downloaded Skype, you can log in or register for an account. If you want to make it easier, you can register for Skype online and then log in with that account:. If you already have an account or just created one online, log in and then skip ahead a few steps here.

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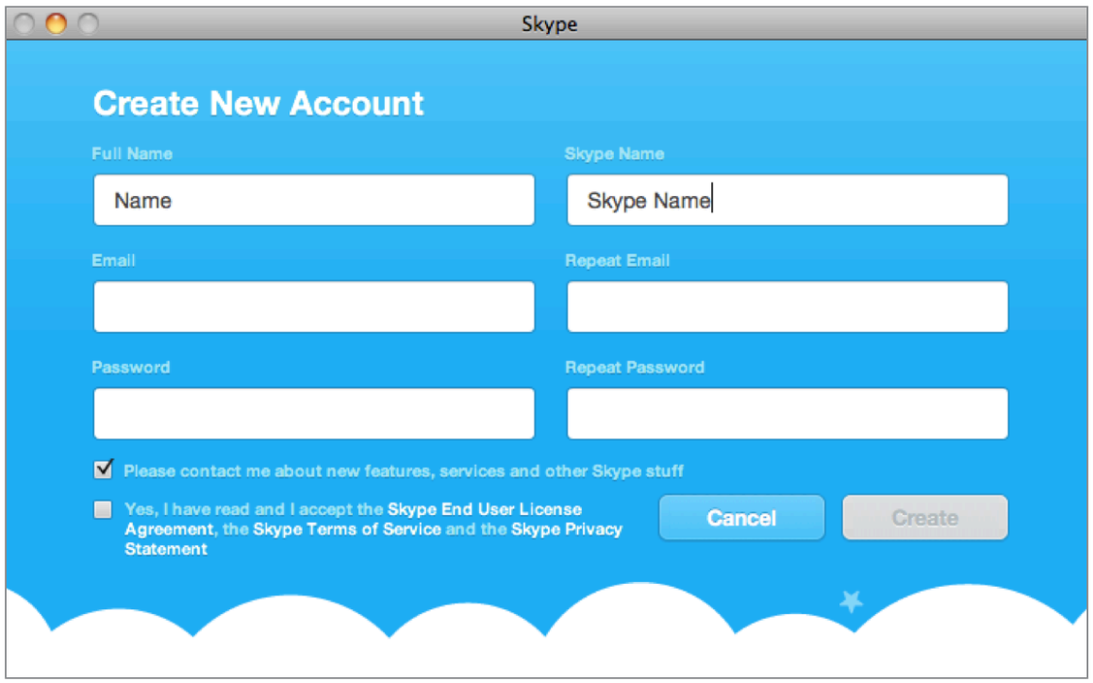
CREATE A SKYPE ACCOUNT

1. Creating a Skype account on your Android phone is simple. Click "**Create New Account**." Fill in your name, email and your desired Skype name. Please use the same name and email you used to schedule an appointment so we can easily find you.



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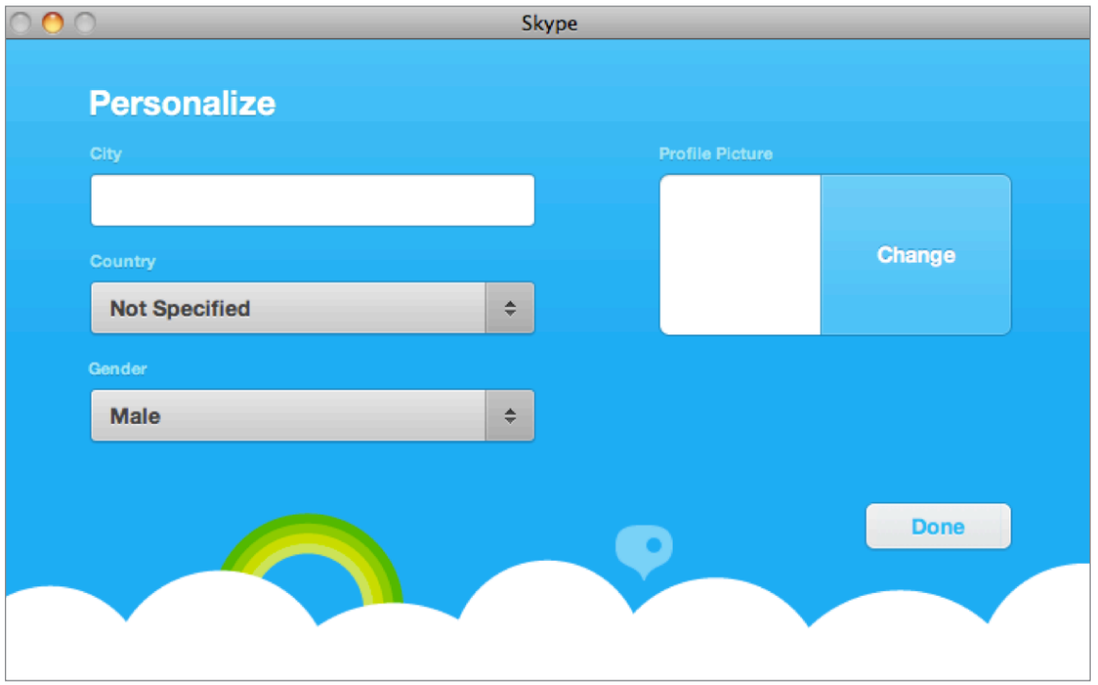
2. You have the option to add your city, gender and a profile picture, but it's not mandatory for the Bozzuto Digital Tour. When you're ready, click "**Done**."



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3. Your Skype user ID is how we will find you, so please write it down. Our agent will ask for your username when they contact you.

4. Now that you have created a profile, you have the ability to add us to your contacts. For help with that, please click here.

5. Make sure Skype is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.

6. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

If you need additional help with Skype, please visit Skype Support.

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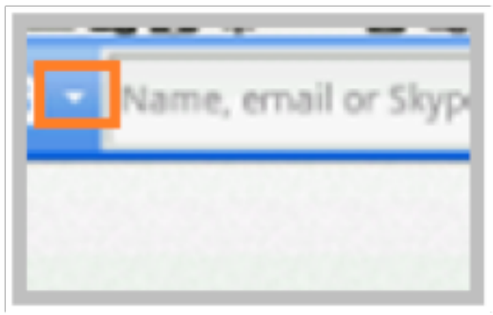
SKYPE FOR ANDROID

ADD A CONTACT

Adding a contact for Skype on the Android is easy to do.

1. Tap the "Search" button:

2. Tap the arrow beside the text box and select "**Skype Directory**."



3. Type in a contact's name, Skype ID or email address. To add us, just search for the email address that sent instructions when you scheduled an appointment.

4. Select a contact from the list of results and tap "**Add**."

5. Enter a personalized contact request and tap "**Add to Contacts**."

This adds the contact to your contact list. You can see their status and contact them after they accept your request.

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WiFi ON ANDROID

Skype works over both 3G (the signal your phone gets) and Wi-Fi (the signal that comes from a router). For optimal performance, Wi-Fi connection is best. Make sure Wi-Fi has been turned on for your phone if it does not do so automatically when near a Wi-Fi source. Android phones vary, but in general, you need to locate your settings, and then select Wi-Fi. From there, you can check if your Wi-Fi is on or off (it's usually a toggle you can slide). Make sure it is turned on and confirm your Wi-Fi network. .

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FRING FOR ANDROID

INSTRUCTIONS

1. Fring imports your contacts from your phone's address book, so it's best to add the leasing agent into your contact list. Add the email address provided in the email instructions you received after scheduling an appointment.
2. You can either download the Fring App in the Android Market, or navigate to m.fring.com from your mobile browser and click "**Download**."
3. Once you install Fring, it will ask you to create a Fring User ID, password, and enter your name. The next page asks you for your phone number and your email address.
4. Please write your Fring ID down so that you have it when we request the ID to contact you.
5. After submitting your information and creating an account, you can open the Fring contact list. One of the contacts is a video chat test, so you can try that out to get comfortable with Fring. Your contacts, including your leasing agent's information, should have been imported. If you are having trouble, email the leasing agent with your Fring ID so that they can add you to their Contacts.
6. Make sure Fring is open when your appointment is scheduled to begin, and we will contact you. For best results, secure strong Internet access for the duration of the tour.

BOZZUTO

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- Download Skype
- Create account
- Add a contact
- WiFi on Android

Fring

7. Thank you for your interest in Bozzuto Live Digital Tours. We hope you enjoyed yourself, and that we have accomplished our goal of creating a dynamic and interactive renting experience. Please let us know if you have any feedback for future digital tours, we'd love to hear it!

If you need additional help with Fring, please visit Fring Support.

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Fring

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8. Tango App for Android
9. Fring Support
10. Fring App for Android
11. How to sync your iPhone to iTunes
12. Accessing Wi-Fi on your iPhone

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